ENHANCING COMMUNICATION AMONG FLEET DRIVERS & MANAGERS

Industry

Logistics   **Android** | iOS – Swift

ABOUT PROJECT

Our client is a leading global hardware and software provider for ELD, Fleet Management, Stolen Vehicle Recovery and Insurance Telematics Services since last 14 years. They are established in Africa, Europe, and South-East Asia and operational in 24 countries worldwide. They required a communication application that can enable fleet managers to communicate & assign tasks to their drivers.

THE REQUIREMENT

- Effective real-time communication with the fleet drivers
- Ability to assign tasks to the fleet drivers and track status
- Drivers can accept tasks & upload digital signatures
- Secure platform for exchange of information

> The communicator application increased efficiency in workflow, improved communication and brought down operational costs.

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CONSULTANCY – DEVELOPMENT – SUPPORT

THE CHALLENGES

- Management of diverse fleet management tasks in real time
- Clearing the SSL (Secure Sockets Layer) certification criteria
- Identification of users from different locations based on login credentials

THE SOLUTION

- Mobile application to assign tasks & management of fleets
- Upgradation of the Transport Layer Security protocol
- Location selection while profile creation
- Drivers can accept tasks, monitor and update the status
- Chat functionality for direct & effective communication
- A map view after accepting task & uploading signature

THE BENEFITS

- Seamless Communication
- Smart Activity Timeline
- Improved Productivity
- Saving of Time & Efforts

HELIOS SOLUTIONS